

illumeo

Customer Case Study



Illumeo Product: Employee Onboarding

Customer Challenge

Carnival is a big, global company with global operations. One of the greatest challenges is bringing the constant flow of new employees up to speed in their particular areas of expertise. Traditional onboarding is about filling in forms and showing employees where the lunch room is. What's really needed is deep functional training, augmented by company-specific courses.

Solution

Carnival adopted Illumeo's Expertise Management solution and has utilized the Employee Onboarding tools to have internal subject-matter-experts build custom, organization- and even job-specific courses and curricula that are employed globally for new employees. Now, training doesn't have to wait for live, global meetings, it can happen anytime, anywhere, and on any device. New employees learn directly from the SMEs in the organization without having to take precious time or expensive travel. Managers and HR benefit from real-time reporting and dashboards. The result is new employees coming up to speed faster, more conveniently, and less expensively than ever before. It's an elegant solution to a highly complex and pervasive problem.



CARNIVAL
CORPORATION & PLC

CCL (NYSE)

Rev: \$15.7B FY '15

Employees: 120,000

Carnival Corporation & plc, the world's largest leisure travel company, provides travelers around the globe with extraordinary vacations at an exceptional value.

Illumeo is the leading online provider of Expertise Management solutions, Illumeo helps corporate professionals and organizations work together to build the skills and capabilities to help everyone be an expert at their job.



“It's not practical to put together multiple live trainings for a global audience every year. The employees can get the training on their own terms. It's so much better.”

Richard Brilliant, SVP & Chief Audit Officer, Carnival Corporation